

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                                  |   |                      |
|----------------------------------|---|----------------------|
| In re Patent Application of:     | ) |                      |
| ZAKHAROFF                        | ) |                      |
|                                  | ) | Examiner: R. Keehn   |
| Serial No. 10/786,450            | ) |                      |
|                                  | ) |                      |
| Confirmation No. 4905            | ) | Art Unit: 2152       |
|                                  | ) |                      |
| Filing Date: FEBRUARY 25, 2004   | ) |                      |
|                                  | ) | Attorney Docket No.  |
| For: COMMUNICATIONS SYSTEM USING | ) | 11782-US-PAT (80235) |
| HIERARCHICAL QUEUE STRUCTURE     | ) |                      |
| FOR EMAIL MESSAGE DELIVERY       | ) |                      |
| AND RELATED METHODS              | ) |                      |
|                                  | ) |                      |

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RESPONSE

MS Response  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action of March 24, 2011,  
please consider the remarks set out below.